Jean M Riseman 81 Eureka St San Francisco CA 94114

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a homeowner who relies on telephone and broadband service. I need their competitive pricing and their superb technical service department. This is especially important to me because I am 80 years old and technically challenged. The company I use, sonic.net, has always understood my problem and gone the extra mile to help me fix it. This would not happen with a big company that outsources its tech service.

These smaller competitive providers serve niche markets that the big companies do not find profitable, like rural customers. We need small businesses: they are the backbone of our nation's economic growth.

I trust the FCC to do the right thing and protect broadband suppliers.

Jean M Riseman